

GUIDELINES FOR CUSTOMERS OF ARMITSTEAD BARNETT – COVID 19

Armitstead Barnett are now open for business (safely) after the government eased lockdown.

Armitstead Barnett are now, once again, successfully placing property on the market, booking viewings, agreeing sales and transactions are completing.

We do, however, recognise that, at this time, we all need to take extra precautions to help reduce the risk of spreading Covid 19. The wellbeing of our team and our customers is extremely important to us and paramount at all times.

We are operating with a mixture of working from home and from the offices, in ways to minimise contact and adhere to social distancing. With this in mind and in circumstances where we require face-to-face contact with our customers, we ask that you :-

- Inform us if you, or any of your household, are self-isolating or have the virus/display symptoms. If any of the previous mentioned do apply, the appointment will need to be postponed.
- Engage in regular hygiene measures, as recommended by the NHS.
- Adhere to social distancing measures, staying 2m apart at all times.
- Take note of signs within our offices and refrain from touching surfaces whilst visiting the office.
- Documentation and sales particulars will be emailed where possible.
- All potential buyers look at virtual viewings in the first instance, where possible, before setting up a physical property viewing.
- Upon meeting one of our team at our properties, we ask that social distancing is observed, doors are left open and hand washing facilities utilised, where available.

If you would like to discuss the sale of your home, the purchase of a property, matters being dealt with by the professional or development departments or if you have any concerns in general, please do contact our team.

We take this opportunity to thank you for your co-operation.

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